



REPLY TO
ATTENTION OF:

DEPARTMENT OF THE ARMY
HEADQUARTERS, CARL R. DARNALL ARMY MEDICAL CENTER
36000 DARNALL LOOP
FORT HOOD, TEXAS 76544-4752

MCXI-CO

9 January 2015

SUBJECT: Minutes of the Health Care Advisory Council

1. The Health Care Advisory Council (HCAC) was held on Wednesday, 19 November 2014, at the Community Events Center. COL Belew called the meeting to order.

a. Attendees from the Medical Center were present:

LTC Belew, John	Chief of Staff
COL Perrine, James	Acting Deputy Cmdr for Nursing & Pt Svcs
LTC Courtines, Michel	Chief, Radiology
LTC Yang, Tou	Chief, Pharmacy
COL Grantham, Marjorie	Chief, Preventive Med
MAJ Ploof, Brenda	Maternal Child Health
MAJ Flege, Elizabeth	Maternal Child Health
Dr. Lucas, Glynda	Chief, EFMP
Williamson, Leslie	Chief, Patient Services
Cade, Mikaela	CRDAMC, PAO
Mason, Ron	Chief, HUMANA
Guynes, Lowery	HUMANA
DeAguilera, Melissa	Robertson Blood Center
Walrond, Wade	Red Cross, Hospital Chairman

b. Others present:

Cox, AnnaMarie	III Corps
Dover-Stanonik, Cleopatra	69 th ADA BDE FRSA
Balcer, Twyla	CRDAMC, FRSA
Griffith, April	WTB FRSA
Barteky, Dawn	1 st CD
Bills, Megan	1 st CD
Killen, Meghan	1 st CD

2. OLD BUSINESS:

a. Patient Services – Mrs. Williamson continued to welcome both positive and areas of needed improvement feedback from committee members and patients.

b. HUMANA – No updates provided.

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c. Robertson Blood Center – Ms. Melissa DeAguilera stated that a blood drive will be conducted on 24 November 2014 in the Hospital Education classroom, located above the ER. She stated that there is a high demand for AB blood type donors because their supply is running low.

d. Women's Health – MAJ Flege and MAJ Ploof

MAJ Flege stated that they are continuing to work on improvement initiatives to include decreasing triage wait times for moms that report to L&D for evaluation. MAJ Ploof stated that they have changed the process for newborn photos. The photographer will not enter the patient's room. The parents are now required to report to the classroom located on the Mother Baby Unit to have newborn photos taken. This has been working great for the patients' privacy and unwelcomed interruption from the photographer.

e. Pharmacy – LTC Yang stated that the electronic prescription feature from civilian providers is going very well and it makes the processing of prescriptions easier. He is hoping to see a decrease in the physician handwritten prescriptions and an increase in the electronic usage. The civilian providers can check the CRDAMC Webpage formulary to see if the prescriptions are carried at CRDAMC before entering the request.

f. Red Cross – Mr. Walrond clarified that the minimum volunteer age is 18 years of age, unless they are a part of the Summer Youth Program which normally starts at high school age. This can be found in the Volunteer Services Regulation, MEDCEN REG 930-1. CRDAMC would like to try starting extended participation in the clinical setting for youth that plan to pursue a college education in the medical field, i.e. doctors, nurses, etc.

g. EFMP – Dr. Lucas stated they have seen a decrease in the appointments for overseas screening. They are currently booking a week out. Soldiers PCSing in 6 months with EFMP dependents can call now to schedule an appointment. She expects to see an increase in demand starting around February. Soldiers are not required to bring their orders to book an appointment. They just need to have awareness that they are PCSing overseas. The new form for EFMP DD2792 was released in August 2014 and this is the only approved form. She prefers that the Soldiers come see them for guidance before starting the process to help save them time and trouble. They have walk-in service starting from 0800 – 1600 hours and are closed from 1130 – 1200 hours for lunch.

3. NEW BUSINESS AND PANEL COMMENTS AND UPDATES:

a. Tobacco-Free Campus – LTC Belew stated that Army medicine is trying to

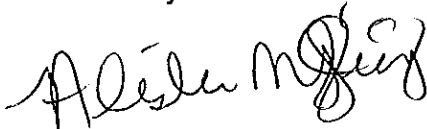
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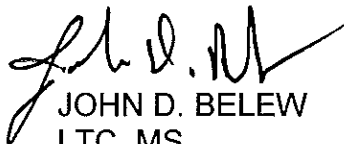
encourage all of the Military hospitals to move to a tobacco-free campus. CRDAMC is starting a committee that is looking at transitioning to a tobacco-free campus in alignment with the opening of the new hospital. He welcomed committee members and community feedback. All medical campuses; both Military and civilian are moving toward a tobacco-free campus.

b. Parents Reporting to the ER with Small Kids – A committee member asked if there is a way for the hospital to have Social Services or employees attend to small kids when the parent reports to the ER and the visit ends up in admission. LTC Courtines explained to her that this is considered custodial care and the hospital is not legally cleared for liability of employees attending/watching kids. This is a unit's responsibility and we are not allowed to support this due to the legal liabilities. However, this is a function of the Family Readiness Group and should be addressed to them.

4. The next HCAC meeting will be 28 January 2015, at the Community Events Center. Please send agenda items to Ms. Quiney or Mrs. Williamson at alisha.m.quiney.civ@mail.mil or leslie.m.williamson.civ@mail.mil before 20 January 2015.



ALISHA M. QUINEY
Recorder
Patient Services Division



JOHN D. BELEW
LTC, MS
Chief of Staff

☒ Approved ☐ Disapproved



PATRICIA DARNAUER
COL, MS
Commanding